



June 2015

## Statement intended for Dental Providers

### TELUS Health now offers the convenience of direct deposit for payment on behalf of Standard Life

Effective June 2<sup>nd</sup> 2015, TELUS Health will offer to Dentists and Denturists the option to register their banking information in order to receive Electronic Fund Transfer (EFT) instead of cheques.

Enjoy the convenience of **Standard Life** payments direct to your bank account when you sign up for direct deposit through the Provider Portal.

Claims will be paid twice a month (on the 16th and on the last day of the month) and you will receive, by mail, a payment reconciliation summary listing all the claims that were processed during each 2 week period.

#### Important information

**Direct deposit is only available for individual providers and NOT for clinics.**

**If a clinic registers for EFT, TELUS will issue payment to the individual provider based on the individual's preferred payment method setup on file (Direct Deposit or Cheque).**

**To register** for direct deposit:

1. Ensure you're first setup with either ACDQ, CDANet or DACNet for EDI
2. Register via the TELUS Health direct deposit registration portal at [telushealth.com/directdeposit](http://telushealth.com/directdeposit)
3. Once you're registered you'll be able to login to the Provider Portal
4. Click on **Registration Email and Banking Information** at the bottom right-hand side of the Home Page
5. Click Add and fill out the necessary banking information.
6. **Upload** an image of a pre-printed void cheque or a bank letter
7. Click **Submit**.

That's it!

Should you have any additional questions concerning this process or any other service do not hesitate to contact us at 1-866-240-7492

We thank you for your continued support.  
Provider Management Team